

## Changes are to be made in :

- **User app**
- **Vendor Panel**
- **Admin Panel**

### Current Booking Flow

1. Customer requests to book a car
2. Booking request is sent to the vendor
3. Vendor approves the booking
4. Customer makes the payment
5. Vendor assigns the car
6. Vendor assigns a driver
7. Driver goes to the customer's pickup location
8. Ride is completed
9. payment done by customer and Customer can leave a review

### Required New Flow : Unified Booking Flow (Standard + Instant Booking)

(new booking type instant booking to be created)

#### 10. Customer selects a vehicle

- **If Instant Booking:**
  - Pays immediately
  - Booking is **auto-confirmed**
- **If Standard Booking:**
  - Sends a **booking request to the vendor**
  - Vendor **approves the request**
  - Customer proceeds to **payment**
  - Booking is **manually confirmed**

#### 11. Customer goes to the pickup location

#### 12. Collects the car (no driver involved)

#### 13. Uses the vehicle during the rental period

#### 14. Returns the car at the drop-off location on the return date

#### 15. Leaves a review

## Rental Pricing

- All rental trips are now **charged per day** (no hourly or per-km rates).
- Vendors will define the **daily rental rate** and any **security deposit required**.

## Customer Registration Enhancements

- Add the following **required fields**:
  - National ID / Passport upload (*file upload*)
  - Valid Driver's License upload (*file upload*)
  - Date of Birth (*field*)
  - Country of Residence (*field*)
  - Driving Experience (Years) (*field*)
- Customer profiles must be **approved by Admin** (same logic as vendor approval) before they can make bookings.

## Calendar feature:

Add calendar feature on

- vendor panel
  - to see all bookings on all his listings
  - to be sort by listing and see that belonging bookings
  - be able to add a manual booking; so that the car is unavailable for booking at that time through the app.
- admin panel
  - to be sort by all listings

## Vendor Registration Enhancements

- Add the following **required file uploads**:
  - Business Registration Certificate (*file upload*)
  - Owner's National ID or Passport (*file upload*)

## Vehicle Listing Page – Modification

Vehicle listing creation page should include the following added fields:

In **General Information** add: these are predefined cities created by admin

- **Pickup Location & Drop-off Options**

In **Vehicle Information** add:

- **Features** : these are features created by admin
- **Country wide Delivery Option** (Yes/No) + Delivery Fee (if Yes)
- **Non-availability Calendar** (Block Dates)

**Create Policies** (predefined from vendor account settings):

- Cancellation Policy
- Modification Policy
- Late Return Policy
- Security Deposit Terms

In **Pricing & Discounts** add:

- **Rental Price per Day**
- **Deposit Required** (Yes/No) + Amount (if Yes)

In **Images**: already present, need to define limit

- **Min 2 /Max 5 car images (required)**

## Store-wide & Vendor-defined Policies

Each vendor must define these policies in their account, and they will automatically apply to all their vehicles:

1. **Cancellation Policy**
2. **Modification Policy**
3. **Late Return Policy**
4. **Security Deposit Terms**